



## Frequently Asked Questions: **ADAP PREMIUM PLUS** *for Medicare Part D Clients*

### 1. What is ADAP Premium Plus?

- ADAP Premium Plus is a component of the ADAP program created to assist currently enrolled ADAP clients who have prescription insurance coverage (such as Medicare Part D, or private insurance) with out-of-pocket costs.

### 2. What services does ADAP Premium Plus provide?

- As an ADAP client with Medicare Part D, ADAP Premium Plus covers Medicare out-of-pocket expenses such as medication co-pays and possibly deductibles.

### 3. Can ADAP Premium Plus pay my Medicare Part D premium?

- No. ADAP Premium Plus does not cover Medicare Part D premiums.

### 4. How do I sign up for ADAP Premium Plus services?

- You do not have to sign up. As a current ADAP client with Medicare Part D, you are already an ADAP Premium Plus client.

### 5. Do I have to keep my ADAP enrollment and eligibility up-to-date?

- Yes. If you need ADAP to assist with medication co-pays and possibly deductibles, you must:
  - Keep your Medicare Part D coverage and pay your monthly premiums.
  - Meet ADAP program qualifications including having a current Notice of Eligibility.
  - Re-certify (re-enroll) every 6 months at your local ADAP office.

- If your household income is below 135% of the Federal Poverty Level (FPL), you will also be required to present a denial letter from Medicaid, as you may be dually-eligible for Medicare & Medicaid.
- If your household income is between 135-150% FPL, you will also be required to apply for Social Security's Low Income Subsidy (LIS) also known as Extra Help.

*For more information or assistance, contact your case manager or local ADAP office.*

### 6. What happens if I drop my Medicare Part D coverage?

- If you drop your Medicare Part D coverage, you will be disenrolled from ADAP Premium Plus and will not be eligible to receive assistance from ADAP. If you are eligible for Medicare Part D or any other insurance or assistance, you must obtain those services first before ADAP can assist you.

### 7. What drugs are covered through ADAP Premium Plus?

- ADAP Premium Plus covers the drugs listed in the ADAP formulary. To obtain a copy of the ADAP formulary, visit [www.FloridaADAP.org](http://www.FloridaADAP.org).

### 8. Where can I get my ADAP medications?

- You can get your ADAP medications from any CVS pharmacy in Florida. You may also choose to have them mailed to you or any preferred address within the state of Florida.

**9. Can I get my medications at any CVS pharmacy store outside of Florida?**

- No. ADAP Premium Plus services are only available at CVS pharmacies in Florida.

**10. To get my medications, what do I need to bring to the CVS pharmacy?**

- You must bring:
  - Your Medicare Part D card,
  - Your CVS Caremark prescription card and
  - Your prescription(s) or your existing medication bottle(s).

**11. How do I get my medications in the mail?**

- Complete the *Mail Service Pharmacy Patient Enrollment Form* that is provided in your Welcome Packet.
- Fax or mail the enrollment form to the number or address listed on the form.
- If you wish to enroll by phone, you may also call: 1-800-238-7828.

**12. Can I have my medications mailed to my Post Office Box?**

- No. CVS Caremark will not ship medications to any Post Office Box. You may have them mailed to a preferred address such as your medical provider, case manager or a local ADAP office.

**13. Can my doctor call in my prescriptions?**

- Yes. Your doctor can call or fax in your ADAP prescriptions to your local CVS pharmacy or the mail-order CVS Caremark pharmacy.

**14. Can I have my remaining ADAP refills transferred to CVS Caremark?**

- Yes. Your ADAP refills can be transferred to your local CVS pharmacy store or the mail-order CVS Caremark pharmacy. If you have refills available, just have your CVS pharmacist contact the Department of Health's Central Pharmacy at 850-922-9036 to have your prescription(s) transferred.

**15. Can I get more than a 30-day supply of medications?**

- No. CVS Caremark will only fill a 30-day supply for ADAP Premium Plus clients.

**16. How can I learn more about CVS and managing my prescriptions?**

- Register with CVS Caremark and get access to managing your prescriptions, learn about your medications and get questions answered.
  - If you pick up your medications at a CVS pharmacy, register at [www.cvs.com](http://www.cvs.com).
  - If you receive your medications in the mail, register at [www.caremark.com](http://www.caremark.com)

**17. Who do I contact if I have questions?**

- If you have questions regarding prescription orders, call your local CVS pharmacy or CVS Caremark mail-order customer service at 1-800-238-7828.
- If you have questions regarding your ADAP enrollment or eligibility, contact your local ADAP office or call the ADAP state program office at 1-850-245-4335.